

CUSTOMER SPOTLIGHT: City of Tucson



Client:



Industry: Government

Website: <https://www.tucsonaz.gov/>

The City of Tucson, located in Pima County, is the second largest city in Arizona, and home to the University of Arizona.

OVERVIEW

Tucson is the second largest city in Arizona, and is home to the University of Arizona. With saguaro cactus dotting the Sonoran Desert, and a night sky with a million twinkling stars, Tucson can look like the Wild West. But the City's commitment to safety reveals one area that's been tamed.

The safety mission of the City of Tucson states their commitment to:

- Providing City of Tucson employees the practices and procedures to work in a safe and healthful environment through comprehensive training, monitoring, review and updating of work practices;
- Suggesting and participating in the design and implementation of engineering controls where appropriate to reduce employee exposures and hazards, and;
- Providing our employees with the best quality of work life possible.

"Our commitment to provide a safe working environment for our employees is of the utmost importance to the City," stated Allie Matthews, Administrator of Risk Management. "As part of that commitment, it's important that we update the safety manuals and underlying policies to reflect the changing needs of a growing city and support the plan from the City Manager."

CHALLENGE

The City of Tucson needed to review their safety manuals for updates and changes according to the needs of the City. The City had identified desired corrections and needed safety experts to review and update the manuals, with attention to a new outline and compliance and regulatory requirements. In addition, the City needed to fulfill new City directives and update the policies to fulfill certain insurance purposes.

Unfortunately, the City of Tucson did not have the manpower to complete this project and needed an external safety and compliance expert to complete the review and updates.



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“We did not have the manpower to edit all of the policies. Safety Services Company was thorough and organized and communicated the completion of the policies perfectly”

– **Maria Robinson**
Safety & Health Loss Control Mgr,
City of Tucson

About Safety Services Company

Safety Services Company is North America’s leading provider of safety, training and compliance solutions. Our goal is to be the most trusted safety partner for our customers, helping them to achieve better safety outcomes by providing customized solutions that fit the unique needs of their business. We thrive on the personal relationships we have with our clients and are extremely proud of the work we do to help them achieve success.

SOLUTION

Safety Services reviewed and updated the Safety Procedures with attention to the following:

- Reviewed City safety employee overview, identified the actions needed and updated the Safety Procedures accordingly
- Ensure that OSHA and other compliance entity standards were met
- Ensure that all insurance needs were met
- Ensure all hazards were identified and mitigated
- Ensure all Safety Policies align to City of Tucson Administrative Directives

Maria Robinson, Safety and Health Loss Control Manager said, “We did not have the manpower to edit all of the policies. Safety Services Company was thorough and organized and communicated the completion of the policies perfectly.”

RESULTS

By outsourcing safety manual and policy review and updates, the City of Tucson was able to maintain compliance with OSHA regulations and insurance regulations, create better safety policy alignment for their employees, and fulfill the requirements given by the City Manager.

As an added bonus, by outsourcing to external safety experts, the City safety team maintained their focus on other projects and managed

SAFETY POLICIES UPDATED

53

HOURS DIVERTED FROM
SAFETY TEAM

0