

## Will ISN® be removing Safety Services Company user access from my account?

ISN<sup>®</sup> will be removing user access for @safetyservicescompany.com user accounts, in part to purge user accounts that are old and should be deactivated. You will immediately be able to add back new Safety Services Company accounts as needed.

## Why are these user accounts still being removed if you resolved everything?

Through this process it became evident that some ISN<sup>®</sup> clients had old users still active when they no longer should be. We can certainly understand their perspective on safeguarding our mutual/previous clients. We also understand that this will require some additional steps for our clients as well as our company.

## Can I add Safety Services Company user access back to my account?

Yes. You will be able to add us back as a user immediately.

## How do I add Safety Services Company back as a user on my account?

If you need assistance, please contact your Client Services Coordinator directly.

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